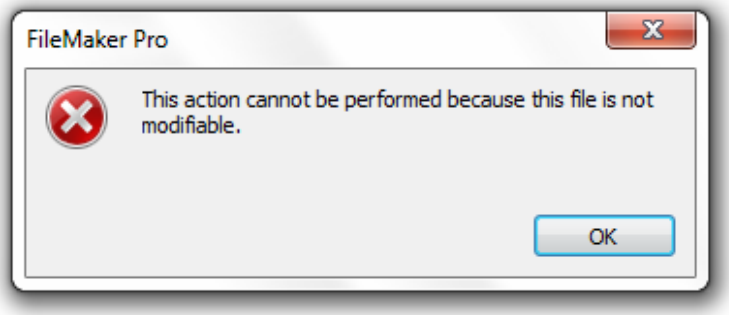
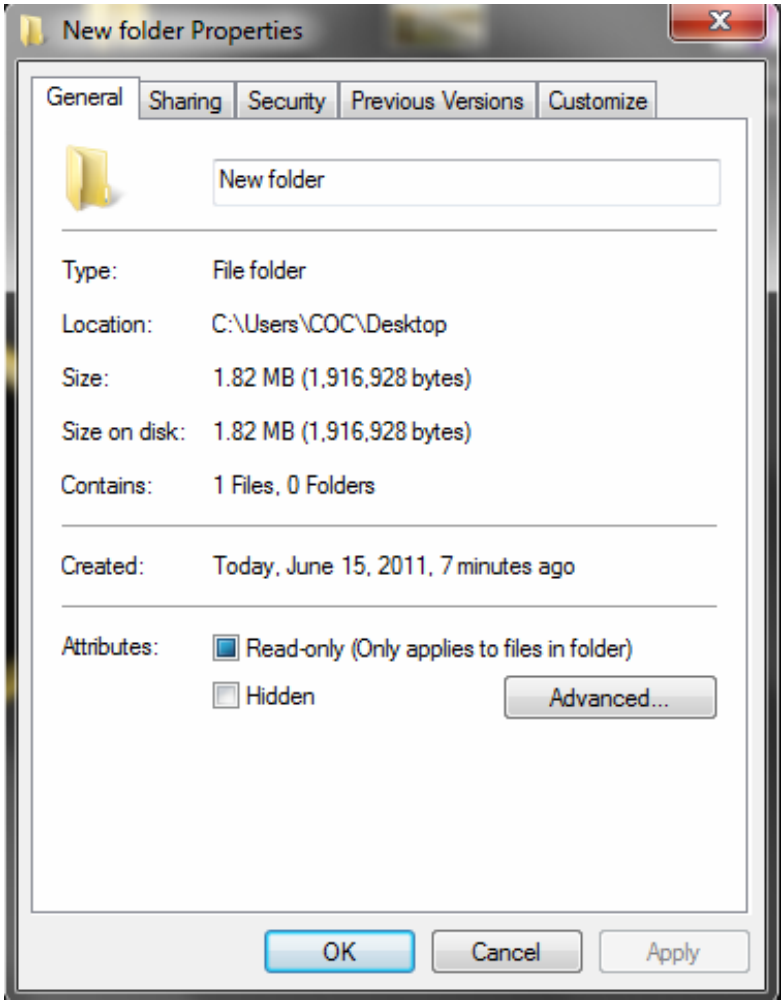
After opening the tracking system, you try to create or edit a record. The error to the right appears.





Exit the tracking system. Using your mouse "right-click" on the folder in which the tracking system is located. Click the "Read Only" box under the Attributes Section. After clicking the box, it Should be clear. Click OK ant try reopening the tracking system.